**HIGHGATE MEDICAL CENTE**

**Patient Participation Group Meeting Minutes**

**Date**: Patient Participation Group meeting held on 25.09.20

**In combination with our Macmillan Coffee afternoon**

**Venue**: Highgate Medical Centre – Staff room 1st floor

**Time**: 2.30 – 3.00pm

**Staff present in the meeting:**

Dr Pandit

Sureya Dawood

Ruksana

Amandeep

**Patients who attended (EMIS ID):**

**1492 – 287 - 4535**

Dr Pandit started off the meeting by thanking and welcoming everyone to the patient group meeting joint along with our Mc Millan coffee afternoon.

Points that were discussed in the meeting were as follows

* The importance of patients updating their phone numbers was reinforced - so all patients can benefit from text messages, and video consultations
* Covid-19 - new ways of working were explained to patients with the new sign posting put up around the surgery and limited patient face to face access
* Regular remote meetings were discussed as patients expressed it was a lot easier to take time out at home and still be able to see the GP over the phone. They were very happy with this
* EPS pharmacy nominations to be confirmed with reception so all medications can be sent electronically – procedure and options available to the patients were all explained
* Flu vaccines & Pneumonia vaccines are now available so patients were invited to come in and get these vaccinations done as well as any other QOF checks that theymay be due at the same time saving them multiple journeys to the surgery
* Information on how to follow us on Instagram & Twitter were given – Highgate Medical Centre – and to check our website for regular updates on <https://www.highgatemedcentre.co.uk/>
* All patients were thanked for their continuous support – previous donations at our coffee afternoon everyone helped us raise £248 for St Mary’s hospice and Mc Millan Cancer support, for further donations our donation link was shared <https://thyg.uk/BUU004596832>